## The Loading Dock Guidelines

- Your membership must be renewed annually; is not transferable and remains property of TLD.
- Materials are purchased “as–is”, with no warranties or guarantees, stated or implied.
- All transactions are final, no returns and exchanges.
- Appliances and electrical items may be returned for credit if returned within 7 days and with the receipt, unless marked “as-is”.
- Materials cannot be obtained with the intent to resell.
- TLD reserves the right to terminate or refuse membership and/or materials to anyone due to gross misconduct or misrepresentation.
- Bring help for loading, tools for measuring and measurements of what you need.
- TLD takes no responsibility in handling materials. If you are in need of assistance from staff or a forklift, you take full responsibility for damages, injuries or mishaps while loading.
- Children are discouraged from entering the warehouse. If you do bring children, you take full responsibility for their safety and protection of our products. You must supervise them at all times.